

## PART F. STUDENT SUPPORTS

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A number of resources in Maynooth University support the research student on their journey.

### Student Services

There are many resources and people in Student Services who can help you on your journey through Maynooth University. We have had to make some changes to how we deliver our services to ensure the safety and well-being of both Students and Staff at this time. Please be assured that we continue to be available to offer support and we encourage you to reach out to us if you need our help. You can find the up to date contact details and information on how to get in touch on our website <https://www.maynoothuniversity.ie/student-services>.

#### *The Student Support Hub*

The Student Support Hub acts as the first point of contact for student queries in Student Services. Located on the Upper Ground Floor of Student Services Centre, the Student Support Hub is open from 9.30am to 5pm.

**Further information and contact details:** <https://www.maynoothuniversity.ie/student-services/hub>.

#### *Crèche*

The Crèche is available to the children of all Maynooth University students and employees. The Crèche is located in Rye Hall (the building nearest the Student Residences) in the North Campus.

**Further Information:** <https://www.maynoothuniversity.ie/campus-life/campus-facilities/creche-facilities>

**Contact:** Tel: 01 708 3319.

#### *Chaplaincy*

Whether it is around campus, at events throughout the year or within the Chaplaincy Office, Chaplaincy offers a friendly, non-judgmental ear to anyone who wants it. Chaplaincy is here for those of all faiths and none. Chaplaincy is available Monday-Friday 9am to 5pm.

**Further information:** <https://www.maynoothuniversity.ie/student-services/chaplaincy>

**Contact:** Tel 01-708 3469. Or Email: Ciarán at [chaplaincy@mu.ie](mailto:chaplaincy@mu.ie).

### *Health Centre*

A Student Health Centre is available to all registered students. The opening hours are 9:15 am-12:45 noon and 14:00 pm-16:45 pm Monday to Friday (Thursday morning 11am closure for practice meeting). An appointment system is in operation, they can be made with the Doctor or Nurse. Students with existing medical conditions are advised to register with the Student Health Centre.

**Further details:** <https://www.maynoothuniversity.ie/student-services>.

**Contact:** Tel 01 708 3878.

### *Homefinder Service*

Maynooth University Homefinder Service is a free service available to students and prospective students who require information on options for finding accommodation in the community for the duration of their academic programme. The Homefinder Service is located in the Student Services Centre, Upper Ground Floor, North Campus.

**Further details:** <https://www.maynoothuniversity.ie/student-services/homefinder>.

**Contact:** Email:[homefinder.service@mu.ie](mailto:homefinder.service@mu.ie).

### *Student Support Officer*

The Student Support Officer is available to offer personal support and guidance for all registered students.

**Contact:** Email [student.support@mu.ie](mailto:student.support@mu.ie). (Please note this post is currently vacant but we expect to fill it soon)

### *Student Budgeting Advice Service*

The Student Budgeting Advice Service offers support and advice to students with managing their money. The service is available to all registered students. Students can arrange a consultation with the Student Budgeting Advisor by booking an appointment online.

**Further information and booking details:** <https://www.maynoothuniversity.ie/student-services/student-budgeting-advice-service>

### *Student Counselling*

The Student Counselling Service is a professional, confidential counselling service provided to all registered students of Maynooth University. Counselling provides the opportunity for any student to discuss in private any concerns which may be impacting on academic performance or personal health and well-being. Counselling is generally offered on a one to one basis, is short-term in nature, strictly confidential and provided free of charge.

Self-referral to the Service is welcomed and encouraged.

**Further information and online resources:** <https://www.maynoothuniversity.ie/campus-life/student-wellbeing-support/counselling>

**Contact:** Tel: 01 708 3554, or request a call back here:

<https://www.maynoothuniversity.ie/node/394198/>

## Other Support Units

### *Academic Advisory Office*

The Academic Advisory Office has been established to assist students seeking information or advice concerning the progress of their University studies. This office functions as a convenient first point of contact for students who wish to seek advice on general issues that may arise from their relationship with the University. Information is also provided which will assist students in accessing information on regulations and progression routes to their degree.

Any student requiring help on their general experience of University life is encouraged to make contact with the Office. The Academic Advisory Office is situated in the [Education House](#) on the north campus of the University.

**Contact:** Tel: 01 708 3368; Email [advisory.office@mu.ie](mailto:advisory.office@mu.ie).

### *Access Office*

The Access Officer has responsibility for promoting university access for under represented groups in higher education. These include students with disabilities, school leavers from socio-economic disadvantaged backgrounds and mature students.

The Access Office endeavours to provide the appropriate learning supports identified for individual students. Part-time and international students with disabilities are invited to contact the Access Office if they require support.

**Contact:** Tel: 01 708 6025; Email: [access.office@mu.ie](mailto:access.office@mu.ie); www: <http://access.mu.ie/index.php>.

### *Health and Safety Office*

The Health and Safety Office provides assistance on all health and safety related matters to all departments and offices in the University. The office liaises closely with the accommodation office, the international office, the student health centre, the Registrar's office, the student services office, the Students' Union and security. Security staff on campus must be advised of any emergency. While Security staff are the first point of contact, the Safety Officer can be alerted in an emergency.

### *Security Service*

The Security Team provide twenty-four hour service throughout the year with offices located at the Arts Building and the South Campus. The Security Team is committed to ensuring a safe and secure environment for all persons working, studying and visiting the University Campus. Working in partnership their aim is to promote awareness of criminal and antisocial behaviour and strive to minimise its effects on the University Community.

**Contact:** Tel 01 708 3929 via the telephone/radio network.

### *Students' Union*

Every registered student of Maynooth University automatically becomes a member of Maynooth Students' Union (MSU). As a member, students can expect a high level of service, support, guidance, and engagement aimed to enhance their student experience. The Students' Union represents students at every level and ultimately make their university experience as engaging and fun as possible.

Their mission is to provide students with a fantastic and varied range of events, entertaining and informative campaigns and student-centered services; MSU prides itself on the role it plays in enhancing student life in Maynooth.

**Contact:** <https://www.msu.ie/>

### COVID-19 Research Student Support

Various COVID-19 research student updates and supports are available on the [webpage](#).