

THE LIBRARY An Leabharlann



Annual Report
Tuairisc Bhliantúil
2013-2014

TABLE OF CONTENTS

Sele	ected Highlights 2013-2014	3
Ove	rview 2013-2014	4
1	Library Environment	5
2	Supporting Learning and Teaching	6
3	Facilitating and Enriching Research	9
4	Library Profile and Awareness	13
5	Library organisation (Finance, Technology and Staffing)	14
6	Contributing to Social, Economic and Cultural Development	16
7	Staff Development and Support	17
	Appendix I: Library Exhibitions/Major Events 2013-2014	18
	Appendix II: Staff Professional Activities	21
	Appendix III: Staff Community Activities	25
	Appendix IV: Media coverage	26
	Appendix V: Key Statistics	28

SELECTED HIGHLIGHTS 2013-2014

- Major, internationally benchmarked, Library user satisfaction survey carried out with very positive results.
- Acquisition of a number of important research collections including the Pearse Hutchinson Archive and the St. Canice's Cathedral collection
- Launch of a number of publications including the open access Journal of Mediation and Applied Conflict Analysis and the book Silence Would be Treason: Last Writings of Ken Saro-Wiwa
- Summon Discovery Tool implemented to enhance access to library collections
- A vibrant exhibition programme including collaborative projects with academic departments and national agencies and the introduction of student-led exhibitions with *Images of Liberian Women* and *Welcome to the Caribbean*
- A 25% increase in the number of PCs available to users
- *CALM* archival management system implemented resulting in faster and more accessible collection processing
- KnowAll Enquire enquiry management tool implemented enabling the rapid referral of queries to relevant staff/units and the efficient collection of query data
- More than €2,000 raised for a range of causes including Irish Leprosy Mission (to combat Ebola in Liberia and Sierra Leone), St. Vincent De Paul and Syrian refugees
- Staff members awarded first and joint second prizes in national library blogging competition
- Staff member awarded Education Doctorate with a focus on Information Literacy
- Two staff members awarded Associateship and a further staff member awarded Fellowship of the Library Association of Ireland
- Integration of the Froebel collection into the library's collections

OVERVIEW 2013-2014

This annual report covers the period 1 October 2013 to 30 September 2014.

This was another busy and successful reporting period. Some of the many highlights included the launch of "Silence Would be Treason: Last Writings of Ken Saro-Wiwa" a book based on the death-row correspondence of Ken Saro-Wiwa. The acquisition of the Pearse Hutchinson and St. Canice's Cathedral Archives and the visit of President Michael D. Higgins to the Library, were other major achievements in line with the Library's drive to grow our research collections.

Our new building has made it possible to welcome many more people to events and it is wonderful to see the level of interest demonstrated by the local, national and international community. The last five years has seen a 280% increase in the number of events hosted in the Library, many of which are collaborations with university departments, community groups and external bodies. These are listed in appendix I.

Our LibQUAL+ survey – carried out in March 2014 – benchmarked MU library against other university libraries and demonstrated that the Library is performing better than, or equal to peer Libraries in all areas and continues to deliver an excellent service all services areas. Moreover, progress since 2010 – when our first LibQUAL+ survey was carried out - has been substantial and the collection of increasing amounts of data will enable the Library to adopt an even more targeted approach to continuous service enhancement in the future.

Staff continued to perform at an extremely high level both within the Library and nationally and internationally with a strong record of publications, conference papers and awards. Appendix II gives details of the very extensive staff professional activity.

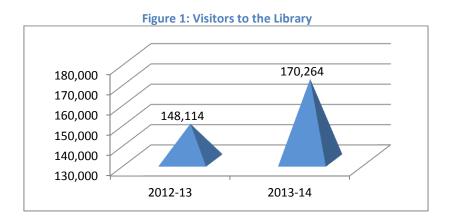
During the reporting period some significant University initiatives with implications for the library commenced including the review of the Curriculum and changes to the structures of research institutes. The Library looks forward to playing our part in realising the University's ambitions in teaching and research

I am grateful to the Library staff for their continued professionalism and enthusiasm in delivering a very high quality service. The Library is grateful to the campus community for their continued support and assistance which is at the core of the Library's continued success. Finally, in August 2014 Senior Librarian Mary Delaney (Antonesa) was appointed the Institute Librarian at Carlow IT. Mary played a key role in many innovations including the delivery of the new library building. While we were disappointed to see Mary leave, we wish her the very best in her new post.

Cathal McCauley University Librarian May 2015

1 LIBRARY ENVIRONMENT

The new library continues to be a popular venue for staff, students and the local community as illustrated in figure 1.



It should also be noted that the figure is actually far higher as entries to the foyer and adjoining areas are not recorded and quite a large number of users do not go beyond the foyer. We are currently exploring ways to accurately measure footfall in the foyer and cafe area. This is likely to involve installing a footfall counter on top of the revolving door to measure all entries and compare this to access gate figures, in order to measure total levels of access.

Towards the end of the reporting period it emerged that the Library will proceed with finishing works and refurbishment works on the building and the upper two western floors following the Universities success discussions with the European Investment Bank (EIB). The EIB team visited the new library as part of the process and remarked on the many qualities of the building.

The success and footfall in the library has meant that the maintenance demands have increased. This problem has been exacerbated by the comparatively complex and sophisticated nature of many of the building's features e.g. extensive automation. The library is working closely with the powerhouse, campus services, campus planning and other areas to ensure that this challenge is successfully addressed.

While the new library extension and other planned works will mean that the library environment in the John Paul II library will be world class, serious issues remain unaddressed in other library locations. The Russell library requires significant investment to address issues relating to health and safety and accessibility. The Kildare Store is wholly unfit for purpose (storing low use/unprocessed collections) and suffered a number of moderately serious issues during the reporting period. The Library will continue to advocate for both of these important issues to be addressed.

2 SUPPORTING LEARNING AND TEACHING

2.1 Borrowing Services

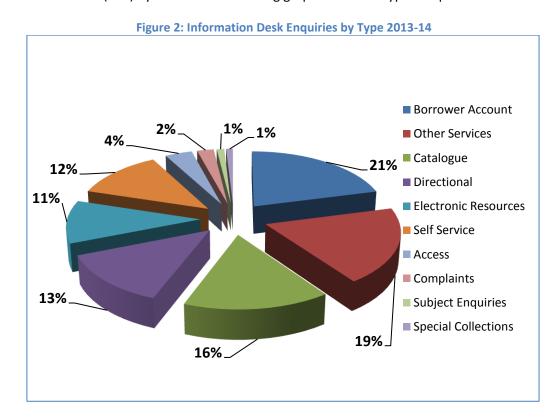
The Library continues to streamline as many transactions as possible in order to free up Information Desk staff to provide a high level information and reference service from the desk. This is reflected in our circulation statistics for the reporting period, where the overall number of loans reduced while total number of self-service transactions (loans and returns) increased by 14% - from 151,141 to 171,895; shelving increased slightly - by 2% -from 162,485 to 166,533 items.

2.2 Desk Services

The Library has two main service points: the Admission Desk and the Information Desk. In the 2013/2014 academic year staff dealt with a combined total of 46,417 queries at both the information and admission desks.

2.3 Information Desk

Desk staff dealt with 29,748 queries, an increase of 4% on the previous period. 89% (26,484) of queries were dealt with face-to-face, 5% (1465) by online chat, 2% (750) by phone, 2% (466) by online form and 2% (583) by e-mail. The following graph illustrates types of queries.



2.4 Admission Desk

A total of 16,669 enquiries were recorded for the Admission Desk, an 11% increase on the figure of 15,078 for the previous reporting period.

2.5 LibQUAL+

In March 2014, the Library carried out its second LibQual+ survey. The first LibQUAL+ survey was carried out in 2010 and had 603 respondents. The 2014 survey had more than double the respondents at 1286. The results from the LibQUAL+ 2014 survey show a marked improvement in

overall satisfaction with Library services. In 2010, there were many areas that fell below the minimum level expected by library users. The 2014 survey shows that the majority of services are now within the 'zone of tolerance', i.e. exceeding minimum standards as indicated by the users themselves. The most significant improvements can be seen in the Library as Place category, confirming the success of the library extension project.

2.6 Supporting Student Orientation

A total of 2,017 first year and international students attended Library orientation, an increase of 12% on the previous reporting period (1,771) reflecting the ongoing growth in students attending Maynooth University.

2.7 Integrated Learning Initiative (ILI)

The Library is actively involved in the Integrated Learning Initiative, a pilot scheme to offer higher education opportunities to people with intellectual disability that have been educationally disadvantaged. Participants are registered as occasional students and their work is based on flexible accreditation. The support facilitator devised, in consultation with the Library, a programme of eight one-hour library training sessions, for the five students participating in this initiative. These are delivered by a member of library staff.

2.8 Library Information Skills Tutorials (LIST)

LIST continues to be popular with staff and students. Library topics – delivered by library staff – include sourcing information, citing and referencing and plagiarism. Additional sessions are delivered by other university departments including essay writing skills, using Moodle (VLE), how to write a CV and dealing with stress. 1,372 students attended LIST sessions in the reporting period, a slight increase on the previous period.

2.9 Information Literacy Sessions

Numbers participating in training sessions outside of LIST increased by 17% from 2,450 in the previous period to 2,871. This relates to both postgraduates and undergraduate training.

2.10 Subject Support

In the reporting period, subject librarians dealt with 778 queries. While this is a decrease on the previous year's figure of 999, the designation of one member of the team as Research Support Librarian (see below), brings the total to 979, a very similar figure to the previous reporting period. Moreover, the subject librarian team experienced a spike in demand for assistance during the construction of the new extension. The construction project resulted in a dedicated consultation room where Subject Librarians can meet with library users.

2.11 LibGuides

The Library launched LibGuides in September 2014. These are electronic guides to promote our resources for each major discipline area. There are plans to further exploit the potential of LibGuides and use them for other marketing and promotional purposes. The Library has created and published 41 guides to date.

2.12 Social Media

The Library continued to have an active social media presence. Twitter followers rose by 45% from 1,390 to 2,019, while Facebook followers increased by 6.5% from 3,382 to 3,604.

16 Flickr photo albums were created during the period with 3,417 views. Following onsite training course *Using Multimedia Tools to Present Information* several promotional videos were created using Animoto and Powtoon software. 10 new YouTube Videos were created and have been viewed 2,918 times.

The Library was represented on the university website steering group and the new library website went live in September 2014.

2.13 Book Collections

3,576 print books were purchased, representing a small decrease (1%) from the previous reporting period (3,692). In addition 3,700 items from Froebel College were integrated into the print collection. The number of ebooks available rose by more than 15,000 from 552,355 to 567,882, with 877,608 ebook section downloads. 9,646 items were added to the library catalogue.

3 FACILITATING AND ENRICHING RESEARCH

3.1 Research Support Librarian

In response to an identified need for dedicated research support Maynooth University, in autumn 2013 the Library reallocated subject responsibility portfolios to enable the creation of a new role dedicated to supporting the needs of researchers. The Research Support Librarian works closely with the Research Office, Graduate Studies Office, International Office and Research Institutes to provide a specialised service for researchers advising on the following areas:

- Bibliometrics, researcher impact and citation tracking
- Alt Metrics and Academic Networks
- Advanced searching
- Reference management

These services are provided via research consultations with postgraduate students and staff and in training sessions. The Research Support Librarian held 201 consultations in the reporting period – the first year operational. Most of these started with enquiries and led to individual training sessions of about 90 minutes.

There are plans for the Research Support Librarian to explore methods of managing, describing, preserving and making research data available and accessible to appropriate audiences in conjunction with other stakeholders within the Library and beyond. The development of this service will involved consultation with relevant University units including the Research Support Office.

3.2 Institutional Repository

The Library continues to work with academic colleagues to raise the University's research profile. The ePrints and eTheses Institutional Repository now includes almost 4,800 items, with 1,215 items deposited during the reporting period. A major new devopment is the use of ePrints as a platform to host the recently established online "Journal of Mediation and Applied Conflict Analysis http://kennedyinstitute.nuim.ie/journal-of-mediation-and-applied-conflict-analysis

Commenting on the initiative Kieran Doyle, Project Manager, Kennedy Institute for Conflict Resolution remarked:

"As a newly established institute, putting articles from our online journal on the ePrints repository has been very important for our development. Not alone did the system host our online journal to a global profile of 191 countries, but the joint project helped us to really appreciate our Library as an on-campus partner"

3.3 Electronic Collections

The Library has seen a sustained rise in its electronic collections as well as a notable increase in the number of searches carried out. The Irish Research eLibrary (IReL) consortia, now in its 11th year,

continued to prove extremely valuable to the research community, with almost 238,000 searches executed on IReL databases, an increase of 240% on the previous reporting period (70,000).

Outside IReL, the Library purchased a number of key databases to support research including British and Irish Women's Letters & Diaries, Classical World Online, Heritage of the Printed Book Book (CERL), Passport: Euromonitor International, Oxford Handbook Series in Music: Foundation; 2012 and 2013 Collections.

3.4 Digitisation

The *Teresa Deevy Archive* was digitised and an online exhibition using the open source content management software *Omeka* created. Following a review of options, it was decided to establish a local instance of the Digital Repository of Ireland (DRI). Working in collaboration with an Foras Feasa and the DRI, the Teresa Deevy material was uploaded to the pilot version of the DRI, making it the first Maynooth University collection in the DRI and one of the DRI's demonstrator content collections. As part of a 3U project, the Library worked with colleagues in the Royal College of Surgeons Ireland (RCSI) and Dublin City University (DCU) on preparatory work for the development of a joint digital collection/ exhibition. This is due to be launched in autumn 2015.

The Ken Saro-Wiwa audio archive, a joint initiative between the Library and Kairos Communications, was launched in November 2013. It includes interviews with people connected with Ken Saro-Wiwa, including his brother Dr Owens Wiwa, who came to Maynooth to launch the audio archive and the book "Silence Would be Treason: Last Writings of Ken Saro-Wiwa" (edited by Íde Corley, Helen Fallon and Laurence Cox) The audio-archive is freely available via the library website and extracts have been broadcast on Irish national radio and University of Ibadan radio.

Work is continuing on digitising the papers of the Irish College, Salamanca held in St Patrick College, Maynooth. The collection contains over 50,000 individual items.

3.5 Special Collections and Archive

The Library's Unique and Distinctive Collections (UDCs) continue to be of the utmost importance in terms of research and education. Beyond this however they provide an invaluable asset in terms of promotion of services to, and beyond, the campus community. This was the first year of operation of the new Special Collections Service Point in the John Paul II Library and the service was used quite extensively.

In July 2014 new software was purchased for the archival collections, to streamline collection processing and collection management. Axiell CALM, a database designed for Museums and Archives, which is compliant with descriptive standards such as ISAD(G), is now in use by the service and has helped to speed up the processing of collections.

One of the highlights of the year was the acquisition of the papers of distinguished multilingual writer Pearse Hutchinson (1927-2012). It includes family papers and photographs, drafts of Hutchinson's poetry, both published and unpublished, translations of the work of Catalan and Galician writers, correspondence, scripts for Hutchinson's radio programme Óró Domhnaigh and his

weekly magazine column Tagairt, which ran for twenty seven years. An international conference on Hutchinson is planned for 2015 in collaboration with the Department of English and Media Studies.

Another major development was the deposit, on long-term loan, of the Library of St. Canice's Cathedral, in early 2014. The collection consists of approximately 3,600 printed works dating from the late fifteenth century onwards and five items of incunabula dating from 1483-1498.

Other new archives/special collections acquired during the reporting period include:

The Edward Baker Littlehales Archive:

This collection consists of the correspondence of Sir Edward Baker Littlehales (1764-1825), Private Secretary to Lord Cornwallis (Lord Lieutenant of Ireland) 1798-1801 and Under-Secretary at the Military Department, Dublin, 1801-1819.

The Ballindoolin Estate Archive:

This is the papers of the Bor and Tyrell families of Ballindoolin, County Kildare. The majority of this collection dates from the 19th and early 20th century and includes; correspondence, maps, diaries, estate rentals, legal documents, financial records and photographs.

The Glin Archive:

This archive was donated to the OPW-Maynooth University Archive and Research Centre at Castletown House, by the family of the late Desmond FitzGerald, the 29th and last Knight of Glin. It includes a comprehensive and insightful history of furniture, crystal, textiles and other artifacts from Ireland's Great Houses.

John Sadleir Letters:

This series of letters from John Sadleir (1813-1856) M.P and banker to Michael Dunne M.P relates to parliamentary matters, the 'Irish brigade', his appointment to the Treasury and his defeat in the Carlow election.

The Wardell Archive:

The papers of this military family include correspondence from family members serving in Rangoon, Madras and Malta, as well as letters from George Vaughan Wardell, from Rorks's Drift, South Africa in 1879, and photographs, sketches and maps.

The Rorke Archive:

This collection of deeds – dating from 1822 to 1920 relates to Lawrence Rorke, of Neilstown House, County Dublin.

The Library is grateful to the collection owners and our colleagues in the Department of History and Centre for the Study of Historic Irish Houses and Estates for facilitating these developments.

3.6 OPW/Maynooth University Archive and Research Centre, Castletown

Culture Night was celebrated with an exhibition of the letters of Lady Louisa Connolly, which was very well attended by the public.

The catalogue of the Airfield Archive - the private papers of the extended Overend family and their house and farm named Airfield, in Dundrum in south Dublin was launched in October 2014.

3.7 Russell Library Cataloguing Project

The work of the Russell Library Cataloguing Project continued. Over 65% of the 30,000 items have now been catalogued.

3.8 Preservation Survey

In 2014 the Library undertook a Preservation and Access survey to assess the potential risks facing collections from their environment. The results were very positive with collections receiving a preservation risk profile where the majority of the collection falls into the 'very low priority band' i.e. not at risk with much of the remainder of the material surveyed being recorded in the 'low preservation priority band' i.e. very little risk. This is above sectoral norms and reflects the benefits of the new building and ongoing conservation and preservation activity.

3.9 Inter-Library Loan and access to other Libraries

While Inter-Library Loan services provide a vital service for material not available through the Library, the ongoing decrease in numbers of requests for items on inter-library loan reflects the growing strength of our electronic collections. During the reporting period 434 items were requested from other institutions, a decrease of 24% on the previous reporting period (568). Items lent to other libraries increased by 84%% from 117 to 215.

Requests for ALCID cards – allowing access without borrowing to Irish university libraries – declined slightly (11%) from 315 to 279.

4 LIBRARY PROFILE AND AWARENESS

The profile of Maynooth University Library is higher than ever before, with national and international visitors and a diverse and varied range of exhibitions and events, made possible by our wonderful new building. Regular annual events such as the staff and student art exhibition and the reading of a Christmas Carol (with funds raised going to the MU Vincent De Paul Society) continue to be popular with the University and local community and the launch of the local community festival took place in the Library during the reporting period.

Some events were scheduled to coincide with conferences, others to showcase aspects of Maynooth University. Many, such as the launch of the book *Silence Would be Treason: Last Writings of Ken Saro-Wiwa* and the exhibition *Roma: One People Many Lives* were collaborations with academic departments and other groups.

The Library's annual publications festival continued with the Faculty of Arts, Celtic Studies and Philosophy and St Patrick's College Maynooth being the focus of the festival during the reporting period.

The Library continues to develop collaborations with external bodies: this included hosting a collaborative Teresa Brayton exhibition with Kildare County Library and Arts Service. The ongoing *Maynooth College and World War I* is collaboration between Maynooth University, St. Patrick's College Maynooth and the Heritage Council.

Senior staff have visited US libraries and hosted return visits which have had many positive outcomes. Librarians from Louisiana University, University of North Carolina, Illinois Institute of Technology, Texas A&M University visited and links are being strengthened.

Internationally the Library is represented on major library-related groups and the editorial boards of leading journals.

Media coverage locally, nationally and internationally was extensive. For example the Ken Saro Wiwa book featured in media around the world in print, online and radio. Media coverage of the work of the library is listed in appendix IV.

5 LIBRARY ORGANISATION (FINANCE, TECHNOLOGY AND STAFFING)

5.1 Funding

The Library's primary source of funding is the annual grant received from the University's central resources. While the reporting period saw a welcome 1.7% increase from the previous year during the period 2010- 2014 the grant received from the University was on average 16% less per annum than the grant received in 2007-2008. Crucially the link between increased student numbers and funding has now been broken. Moreover, other significant elements of library funding are declining. With income from photocopying and printing no longer coming directly into the Library budget the amount due to the Library has yet to be agreed. There is also an emerging pattern of reduced income from library fines as self-service lending and returning and other changes impact on user behaviour. Grant per user has declined by 37% between 2007 and 2014 from €122 to €77.

Comparative data from other Irish institutions would suggest that the typical level of funding is currently circa €106 or 38% more per user. When the total cost of the service per user (including staff and other costs) is examined, the situation is, unsurprisingly, very similar. Over the same period the cost of the service per user declined from €403 to €262. The comparative figure for Irish institutions is €345. In other words, the cost per user of providing the library service is typically 44% more in other Irish institutions compared with MU.

The Library has sought to secure additional funding in a number of ways including:

- Collaboration with academic departments to fund the purchase of expensive resources: e.g. academic departments contributed towards the purchase of expensive resources including the funding of SciVal
- Co-funding events and exhibitions with University departments and SPCM
- Negotiation with donors of collections in an attempt to secure funds for the processing of the collections
- Securing small-scale funding under schemes such as the newly established National Forum for the Enhancement of Teaching and Learning, the Heritage Council, Kildare County Council and other bodies
- The establishment of a Library Strategic Acquisitions Group (LSAG)
- Some revenue from Alumni Membership
- Working with the Students' Union on areas of mutual interest

5.2 Technology

The Library worked closely with the Computer Centre in the roll-out of the campus card (MyCard), and the access-control system in the new Library building was the focal point for MyCard trouble-shooting in the first weeks of implementation.

Knowall Enquire, an enquiry tracking software package that gathers metrics and allows detailed data analysis, was introduced during the reporting period. This software allows queries to be captured and the process of answering recorded. It will also facilitate the generation of a comprehensive FAQ section for the library website. Users can send queries directly to *Enquire* via an online form on the library's website.

The implementation and launch of the discovery tool *Summon* in 2014, branded locally as *librarysearch*, allows users to search approximately 94% of our collections simultaneously. This

includes the library catalogue, the institutional repository multiple, databases, print finding aids and more. This, coupled with a more seamless off campus solution, means users can search library collections as easily on phone or tablet as on desktop PC. Extensive promotional/training is underway.

5.3 Staffing

The Library, as previously noted created from within existing resources the new role of Research Support Librarian to meet the needs of researchers at all stages of the research process. During the reporting period the University provided sustainable funding for the Facilities Team which staff the Library's extensive opening hours and ensure the overall effectiveness of the Library. This excellent news will ensure that one of the key developments, better opening hours, has been secured for the long term. Finally, in August 2014 Senior Librarian Mary Delaney (Antonesa) was appointed the Institute Librarian at Carlow IT. While we were disappointed to see Mary leave, we wish her the very best in her new post. Mary played a key role in many innovations including the delivery of the new library building.

6 CONTRIBUTING TO SOCIAL, ECONOMIC AND CULTURAL DEVELOPMENT

Members of the local community are invited to attend events in the Library and the café and exhibition area is open to the public.

A viewing of the World War I exhibition in the Russell Library, with a morning of guest lectures, was a feature of the Adult Learning Festival 2014 and was shortlisted for the Grundtvig Award 2014 by the European Association for the Education of Adults (EAEA).

The Library continued to offer an information literacy course to Transition Year (TY) students from local secondary schools. Students are taught the basics of searching/researching, social media etiquette, planning assignments, the dangers of plagiarism, using and evaluating both online and print resources and searching library catalogues. The programme concludes with visits to the MU Library where the students receive certificates of completion and a tour of the Library.

A total of 1,262 school students visited the Library and had tours of the Library in 2013-2014. This service is part of a wider University initiative to encourage prospective students to choose to study at Maynooth University.

Structured work placements for TY students continued. Students gain experience in and contribute to a variety of library activities, attending library training sessions and staff development events. The Library also provides a comprehensive work experience training programme for graduates wishing to undertake postgraduate qualifications in Librarianship.

The Library continues to support travelling exhibitions which allow people, who may not have the opportunity to visit MU, experience something of the richness of library collections.

In March 2014 the Library loaned a travelling Teresa Deevy exhibition *The Playwright Restored* to Waterford City and County Libraries as part of 'Waterford Writers Weekend', with a member of library staff giving a presentation on the archive.

An exhibition of unpublished manuscripts, photographs and correspondence of Peadar Ó Laoghaire from the College Archives took place in Kerry during April 2014 as part of the Léachtaí Cholm Cille conference.

In keeping with library commitment to collaboration, library staff presented guest lectures on the postgraduate programmes offered by the School of Information and Library Studies (SILS) at University College Dublin (UCD) and the Dublin Business School (DBS). Senior library staff acted as externs on a number of interview boards. The Library hosted a seminar "The Librarian as Researcher" for library staff from university, public and special libraries, which was well received. The Library provided space and hospitality and helped organise a number of initiatives to support early career librarians.

Links with Sierra Leona and Liberia continued. The Library and the Department of Applied Social Studies raised €1,500 to buy protective clothing for healthcare workers and hosted a lunchtime talk by a lecturer in Immunology to highlight awareness of the Ebola issue in Sierra Leone and Liberia.

7 STAFF DEVELOPMENT AND SUPPORT

A number of staff received formal qualifications in a variety of areas including:

- Education Doctorate
- Associateship and Fellowship of the Library Association of Ireland
- Certificate in Managing and Understanding Rare Books
- FETAC level 5 certification in Leadership and First Aid Certificates

Staff presented papers and posters at local national and international conferences and published articles and book chapters. This activity is detailed in Appendix II.

Two members of staff won the Academic and National Library Training Co-operative (ANLTC) blogging contest.

Staff were active on committees of the Library Association of Ireland (LAI) and other professional bodies, holding key positions such as chair, secretary and treasurer.

A member of staff participated in the LAI one-day exchange, going to Stewart's Care in Palmerstown to spend a day in the Library.

Library staff participated in the Syria Fundraiser 5K walk/run organised by the Columba Centre. €600.00 was raised for Trócaire's work for the Syrian refugees.

Library staff took part in the annual Maynooth University Christmas Fun Run in aid of St. Vincent de Paul. The staff raised €150.00 for this charity.

The Library's Staff Well Being initiatives continued including Walk On Wednesdays, Step Challenge and plans for Well Being event in December 2014 were prepared.

APPENDIX I: LIBRARY EXHIBITIONS/MAJOR EVENTS 2013-2014

October

- Exhibition of letters relating to the famine
- Launch of "In Pursuit of the Irish Headhunter" an exhibition of the photographs of Charles R. Browne, in collaboration with the Department of Anthropology

November

- Science Week marked with an exhibition of science related historical texts including the third edition of Newton's "Principia Mathematica"
- Return of the Morpeth Roll following tour of the island of Ireland
- Launch of "Silence Would be Treason: Last Writings of Ken Saro-Wiwa" by Dr Owens Wiwa, at a high profile event that received major international media coverage
- Launch of "Ken Saro-Wiwa Audio Archive" an MU/Kairos Communications production
- Library Ireland Week marked by staff workplace exchanges
- Robot Soccer Exhibition as part of Science Week

December

- Launch of the exhibition 'Letters from an Irish Missionary in China, in collaboration with the Columban Fathers
- Opening of an exhibition and launch of the online catalogue of The Salamanca Archive, which holds over 50,000 documents from the late sixteenth to the mid-twentieth century, mainly from the Irish College in Salamanca and is the most important Spanish language archive collection in Ireland.
- Reading of "A Christmas Carol" in the Library with funds raised going to a local charity
- Exhibition of material from the Ken Saro-Wiwa Archive to mark International Human Rights
 Day

January

- Annual Publications Festival celebrating the scholarship of the Faculty of Arts, Celtic Studies and Philosophy and St Patrick's College Maynooth
- Calligraphy Workshop for staff and students with renowned Irish calligrapher Tim O'Neill Exhibition of science books to commemorate the 150th anniversary of the death of Professor Nicholas Callan and to complement an event at the Science Museum

February

- Annual Staff and Student Art Exhibition
- Green Campus Launch Event
- Writing for Intercultural Empathy and Understanding seminar in collaboration with the Kennedy Institute for Conflict Resolution and the MU Writing Centre, with a library presentation on the Ken Saro-Wiwa Archive
- Launch of *Journal of Mediation and Applied Conflict Analysis* a joint collaboration between the Library and the Kennedy Institute for Conflict Resolution

March

- Reception, exhibition and evening of music and readings to mark the launch of the Pearse Hutchinson Archive
- Exhibition *Untold Narratives of Women in Liberia* hosted in collaboration with Applied Social Studies to mark International Women's Day
- University seminar to mark International Women's Day hosted by Library in collaboration with Human Resources
- Roma: One People, Many Lives Exhibition hosted in collaboration with the Department of Applied Social Studies
- Teresa Deevy exhibition travels to Waterford for an exhibition in the public library, with a guest lecture by a member of library staff
- Afro-Caribbean society exhibition of food, culture, dress, dance and art

April

- Exhibition of fifteenth century Book of Hours, a student notebook from Louvain dated 1716, and Fisher's "Scenery of Ireland" dated 1792
- Artists Notebook Exhibition in conjunction with Riverbank Art Centre, Newbridge
- Exhibition of Peadar Ó Laoghaire letters from the College Archives took place in An Díseart,
 An Daingean, Co. Chiarraí as part of Léachtaí Cholm Cille Conference
- Launch of exhibition "Maynooth and World War I" to commemorate World War I. The exhibition, a joint collaboration between SPCM and MU, includes correspondence, reports and photographs related to Maynooth College and the War. The exhibition and associated events were supported by a grant from Kildare County Council.

May

- CONUL Staff Training and Development Group: ANLTC poster exhibition to coincide with "Librarian as Researcher Seminar"
- Launch of "Aspects of Irish Aristocratic Life: Essays on the Fitzgeralds and Carton House."
- MU Alumni Summer Soiree hosted in the Library
- Exhibition "Women and HIV" hosted in collaboration with Trocairé

June

- Exhibition of manuscripts and reception as part of the 'Symposium on Charms and Magic in Medieval and Modern Ireland' in collaboration with the Department of Sean Gaeilge Library staff assist in the development of an exhibition of fine art prints in response to "The Portrait of the Artist as a Young Man" by James Joyce in the Castle Keep, Maynooth.
- Silversmithing exhibition showcasing work the work of students enrolled on the Design Crafts Council of Ireland's two-year Jewellery & Goldsmithing Skills & Design Course, run at the MU Kilkenny Campus
- Library staff exhibit a number of posters the University Centre for Teaching and Learning Showcase

July

• Launch of "Pathways to innovation and development in Education: a collection of invited essays" edited by Rose Dolan, Education Department and "Equality and Curriculum in Education: a collection of invited essays" edited by Rose Dolan.

August

- National Heritage Week marked with tour of the Library and viewing of the exhibition
 Maynooth College 1914-1918
- Two talks on Maynooth College and World War I delivered to the public as part of National Adult Learning Week. This event was shortlisted for the Grundtvig Award 2014 awarded by the European Association for the Education of Adults (EAEA).
- Launch of Teresa Brayton Exhibition in collaboration with the Maynooth branch of Kildare Library and Arts Service

September

- Eighteenth century dining at Castletown House lecture and letters of Lady Louisa Connolly exhibition
- Maynooth Harvest Festival Launch
- Ken Saro-Wiwa exhibition and talk as part of the Kennedy Institute Peace Conference
- What's the Difference?" Bluebell Community Development Project (CDP) Exhibition and launch
- Culture Night with tours of the Russell Library
- Library and Department of Applied Social Studies organise Ebola briefing and related events to raise €1,500 for healthcare workers in Sierra Leone and Liberia
- Launch of Asymmetric Engagement: the Community and Voluntary Pillar in Irish Social Partnership by Joe Laragy, Applied Social Studies

APPENDIX II: STAFF PROFESSIONAL ACTIVITIES

Presentations

Connaughton, L. (2014) *'Gathering Meaningful Statistics: Using KnowAll Enquire at John Paul II Library, NUI Maynooth'*. Internet Librarian International Conference, Olympia Conference Centre, 20th-22nd October, London.

Connaughton, L. (2014)'*Gathering Meaningful Statistics: Using KnowAll Enquire at John Paul II Library, NUI Maynooth'*. Academic and Research Libraries Group (ARLG) Annual Conference, University of Sussex, 24th June 2014, United Kingdom.

Connaughton, L. (2014) 'Gathering Meaningful Statistics: Using KnowAll Enquire in NUIM'. CONUL Teaching and Learning Annual Seminar, June 10th Dublin.

Connaughton, L. (2014) 'Gathering Meaningful Statistics: Using KnowAll Enquire at John Paul II Library, NUI Maynooth'. Academic & Special Libraris Annual Conference 27th- 28th February 2014, Dublin.

Connaughton, L. & Cosgrove, E. (2014) *'Using Library Metrics to Support Teaching and Learning in the Library.'* Poster presentation NUI Maynooth Teaching and Learning Showcase, June 6th, Maynooth.

Cullen, M. (2014) *The Russell Library Cataloguing Project'*. Library Association of Ireland (LAI) Rare Books Group Workshop, NUI Maynooth, 25th May, Maynooth.

Delaney,M.(2014)'The Education Doctorate (EdD) Journey: Concept, Ownership and Impact of information Literacy.' Academic and National Library Training Cooperative (ANLTC) Librarian as Researcher Seminar, NUI Maynooth, 8th May, Maynooth.

Fallon, H. (2014) 'Developing Academic Writing among Librarians'. Poster presentation in NUI Maynooth Centre for Teaching and Learning Showcase, June 6th 2014, Maynooth.

Fallon, H. (2014) *'Writing for Peer-reviewed and Professional Journals'*. United Kingdom Serials Group (UKSG) Conference, 14th-16th April, Harowgate.

Fallon, H. (2014) 'At the Heart of the Campus: Marketing and Promotion at NUI Maynooth Library.' SHELLI Seminar, 14th March 2014, Dublin.

Fallon, H. (2014) 'The Death-Row Correspondence of Ken Saro-Wiwa': Creating a Book and Audio Archive from a Unique Library Collection' presented to NUIM History Seminar Series, 20th February 2014, Maynooth.

Fallon, H. (2014) 'Letters from the Breadbasket': the Detention Correspondence of Ken Saro-Wiwa'. Writing for Intercultural Empathy and Understanding Seminar, NUI Maynooth, 14th February 2014, Maynooth.

Fallon, H. (2014) 'Academic Writing Librarian': a Writing Toolkit for Librarians.' LAI/CILIP Conference, 11th February 2014, Wexford.

Fallon, H. (2014) Advanced Academic Writing. Seminar presented for ANLTC, NUI Maynooth, 6th February, Maynooth.

Fallon, H. (2014) 'Using a Blog to Promote Academic Writing among Librarians'. Developing Academic Writing among Librarians Seminar, NUI Maynooth, 27th January, Maynooth.

Fallon, H. & O'Brien, A. (2014) 'Deepening Understanding of Natural Resource Conflicts: The Ken Saro-Wiwa Audio Archive." International Mediation and Restorative Practice Conference, NUI Maynooth, 4th-6th September, Maynooth.

Fallon, H. & O'Brien, A. (2014) 'The Librarian and the Media Producer': Creating the Ken Saro-Wiwa Audio Archive. The Librarian as Researcher Seminar, Academic and National Library Training Cooperative (ANLTC), NUI Maynooth, 8th May, Maynooth.

Fallon, H. & O'Brien, A. (2014) 'The NUI Maynooth Ken Saro-Wiwa Audio Archive': Creating an Open Access Archive in Soundcloud.' LIR Seminar, 21st March, Dublin.

McCauley, C. (2014) 'Taispeántas de bhunscríbhinní an Athar Peadar agus nithe gaolmhara ar taispeáint sa Díseart le linn na Comhdhála', LÉACHTAÍ CHOLM, CILLE XLV, 11-12 April

McCormack, B. (2014) 'An Introduction to the Magical Collections of the Russell Library'. Symposium on Charms and Magic in Medieval and Modern Ireland 2, Maynooth University, 6th June.

McCormack, B. (2014) 'Rare Book Cataloguing' 101: An introduction to bibliography'. LAI Rare Books Group, Maynooth University, 23rd May, Maynooth.

McCormack, B. (2014) 'An Introduction to the Russell Library'. Brehon Law Conference, NUI Maynooth, 9th April.

McCormack, B. (2014) 'The Playwright Restored'. An Exhibition celebrating the life and work of renowned Waterford playwright Teresa Deevy'. Waterford Writers Weekend, 21st March, Waterford.

McCormack, B. (2014) *'Learn about rare book cataloguing: an introduction to key concepts and standards'*. New Professionals Day Workshop, NUI Maynooth, 1st March, Maynooth.

McCormack, B. (2014) 'Religious Controversy: As reflected in the holdings of the Russell Library, Maynooth'. Centre for the Study of Irish Protestantism. Irish Religious History: Catholic, Protestant and Beyond Conference, St. Patrick's College, 6th September, Maynooth.

Murphy, H. & McCormack, B. (2014) 'Innovative Partnerships in Teaching and Learning': Poster presentation at the NUI Maynooth Teaching and Learning Showcase, 6th June, Maynooth.

Mellon, B. (2014) *'Disability Awareness Online Training'*. Poster presentation in Academic & Special Libraries Annual Conference, 27th- 28th February, Dublin.

Murphy, H. (2014) 'Building a better un-bunker', i2c2 conference, 6th March, Manchester.

Murphy, H. & Stack, P. (2014) 'Using OMEKA for Special Collections'. LIR seminar, 21stMarch 2014, Dublin.

O'Connor, H. & O'Hara, R. (2014) 'Library Chat'. Poster presentation in Academic & Special Libraries Annual Conference, 27th-28th February, Dublin.

Quinn, C. (2014) *Teaching Academics to Maximize the Visibility of their Research*. Poster presentation in NUI Maynooth Teaching and Learning Showcase, 6th June, Maynooth.

Richardson, R. (2014) 'The Russell Library Cataloguing Project'. Library Association of Ireland (LAI) Rare Books Group Workshop, 23rd May, Maynooth

Richardson, R. (2014) 'Undertaking Research based on Special Collections'. Researching the Irish in Asturias: the footprint of the Irish College Salamanca, 1913-1950. Academic and National Library Training Co-operative (ANLTC) Librarian as Researcher Seminar, 8th May, Maynooth.

Richardson, R. & Leyden, S. (2014) *'The Salamanca Archive and the Irish Colleges in Spain': into the 21st century. Online catalogue and current research'*. Association of Hispanists of Great Britain and Ireland (AHGBI), 14th-16th April, Galway.

Richardson, R. & Leyden, S. (2014) 'The Salamanca Archive, Maynooth: journey into the 21st century. Online catalogue, access, conservation and research.' Publications festival, NUI Maynooth, January, Maynooth.

Stack, P. (2014) 'Methods for Empowering Library Staff through Digital Humanities Skills', Digital Humanities 2014, 7th July, Lausanne, Switzerland.

Thoma, S. (2014) 'Information Literacy for New Knowledge Management Tools in the Workplace: A Spotlight on Trócaire's Experience in Ireland and Ethiopia.' IFLA Information Literacy Section Satellite Meeting, 14th-15th August, Limerick.

Publications

Fallon, H. (2014) Review Article 'Silence would be Treason', Africa, (2014) Vol. 79(3), pp 19-21.

Fallon, H. & Bean, E.(2014) *Hosting a World Café: Experiences at the National University of Ireland Maynooth'*. SCONUL Focus, No. 60, pp 72-74.

Fallon, H., Corley, I & Cox, Laurence (2014) *'Silence would be Treason: Last Writings of Ken Saro-Wiwa'*. Senegal: Daraja Press.

Fallon, H. & Purcell, J. (2014) 'Self and Peer Assessment as a Method of Improving Quality'. SCONUL Focus, No. 59, pp 38-42.

Joyce, Ciara (2014) 'The Airfield Archive'. The Archives and Records Association Ireland, Newsletter Summer, pp. 9-13.

Quinn, C. et al (2014) 'Developing Online Tutorials to Improve Information Literacy Skills for Second-Year Nursing Students of University College Dublin' New Review of Academic Librarianship: 2014:1-23.

Awards

Boyce, Emma, 2nd Prize ANLTC Blog Competition
Cullen, Marie, Awarded funding by LAI carry out research on Resource Description and Access (RDA)
Cullen, Marie, Awarded Associateship of the LAI
Gardiner, Bernadette, 1st Prize ANLTC Blog Competition
Richardson, Regina Awarded Fellowship of the LAI
Stack, Padraic, Associateship of the Library Association of Ireland

Qualifications

Connaughton, Laura, Level 5 Award in Leadership - Institute of Leadership and Management Delaney, Mary. Education Doctorate, Sheffield University

Kinch, Audrey, Certificate in Understanding and Managing Rare Books – University of Dundee Robinson, Mary, BA (Honours) in Humanities - Dublin City University 2014

Tuohy, Fiona, Train the Trainer - FETAC Level 6 2014

APPENDIX III: STAFF COMMUNITY ACTIVITIES

Elaine Bean

Member of St. Mary's Parish Communications Group
Musical Director of St. Mary's Brass and Reed Junior Band, Maynooth
Assistant Conductor of St. Mary's Brass and Reed Senior Band, Maynooth
Treasurer, St. Mary's Brass and Reed Band, Maynooth
Class Co-ordinator, St. Mary's Brass and Reed Band, Maynooth
Secretary, Lyreen Residents' Association, Maynooth
Neighbourhood Watch Co-ordinator, Lyreen Residents' Association
Volunteer with Maynooth Tidy Towns

Susan Durack

PRO and Executive Member of Maynooth Community Council
Secretary, NUI Maynooth History Forum
Founder member and Secretary, Castle Keep Art Group Maynooth
Member Maynooth Town Local History Group
Member of Editorial Board *Maynooth Newsletter*

Helen Fallon

Volunteer with DCU Adult Literacy Project, Creative Writing Programme Public Relations Officer, Sierra Leone Ireland Partnership (SLIP)

Cathal McCauley

Scout Leader, 16th Kildare (Kilcock) Scout Group, Scouting Ireland

Barbara McCormack

Volunteer at the National Print Museum

Olive Morrin

Secretary of the Teresa Brayton Heritage Group Committee Member of Cappagh Camogie Club

Valerie Payne

Secretary of Steering Group, Kilcock Community Network

Member of PIT Community Facility Subgroup

Treasurer of the Kilcock and Districts Community Council

Committee member of the Bawnogue Community Centre Committee, Kilcock

Secretary of Kilcock Community Network

Member of Kilcock Community Network Project Management Team

Member of Project Implementation Team (PIT) Infrastructure and Transport Subgroup

Compiled chapters 2 and 3 of Business Plan for 'Shared Use Multipurpose Community Facility, Kilcock

Community Network'.

APPENDIX IV: MEDIA COVERAGE

"Visitors to Return to Airfield after Upgrade." Six-One News. 29 Oct. 2013, RTE Monahan, Meadhbh. "Nuns letters to executed activist." The Impartial Reporter, 7 Nov. 2013

Dr Owens Wiwa radio interview "Maynooth University honours my Brother." RTE Five Seven Live, 7 Nov., 2013.

McGreevy, Ronan. "Last Letters of Nigerian Activist Published." The Irish Times, 8 Nov. 2013

McGreevy, Ronan. "Ronald Reagan's Irish Ancestors Found on Historic Morpeth Roll." The Irish Times 20 Nov. 2013.

"Launch of Exhibition at Airfield." Countrywide. RTE, 23 Nov. 2013.

Mac Donald, Sarah. "Book of Saro-Wiwa's Letters to Irish nun launched." Catholic Ireland, 18 Nov. 2013

Radio interview 'Silence Would Be Treason: The Last Writings of Ken Saro-Wiwa.'" Global Village. Newstalk, 27 Nov. 2013.

McLoughlin, Laura. "Exhibition Sheds Light on Maynooth's Connections to China." Liffey Champion 28 Dec. 2013: 24.

Hegarty, Peter. "A Nigerian Martyr for His People's Cause." The Irish Catholic 2 Jan. 2014: 25.

Monahan, Meadhbh. "Fermanagh Names on 'Remarkable' Pre-Famine Document." The Impartial Reporter 16 Jan. 2014

Bermingham, Carrie. "International Women's Day Celebrated in Maynooth." Liffey Champion 15 Feb. 2014: 21

Higgins, Robert. "Refusing to Be Silent." Hot Press 19 Feb. 2014: 64

"Launch of the Salamanca Archive Exhibition and Online Catalogue." An Leabharlann: The Irish Library 23.1 (2014): 40

"Maynooth to Host Pearse Hutchinson Archive." The Irish Times 24 Mar. 2014

Hicks, Meredith. "Silence Would be Treason." Metro Eireann, 1 March 2014

Murphy, Liam. "Between the Lines." Munster Express 1 Apr. 2014: 95

Ni Bhraonain, Bairbre. "Airfield House Opens after €11m Facelift." The Dundrum Gazette 17 Apr. 2014

Baker, Ian. "Kildare Artist Notebook Website Unveiled in University Library." Liffey Champion 19 Apr. 2014: 10

McLoughlin, Laura. "Rise and Fall of the Fitzgeralds at Carton Examined in New Book." Liffey Champion 24 May 2014: 14.

Bermingham, Carrie. "Politics, Music and Literature for NUI Maynooth Alumni." Liffey Champion 14 June 2014: 16

Hughes, Brendan. "Irish Colleges in Europe." Irish Colleges in Europe. N.p., 12 Aug. 2014. Television.

Bermingham, Vivienne. "Local Poet Teresa Brayton Remembered in NUI Maynooth Exhibition." Liffey Champion 14 Aug. 2014: Print.

"Remembering the Ultimate Sacrifice." Irish Catholic Newspaper 4 Sept. 2014: 8. Print.

Mullahey, Kim. "'Much More to Discover' about Teresa Brayton's Time in the States." Liffey Champion 6 Sept. 2014: 20

Keenan, David. "WW1 Exhibition Pays Tribute to Maynooth Army Chaplains." Liffey Champion 13 Sept. 2014: 15.

APPENDIX V: KEY STATISTICS

	2013-14	2012-13	2011-12	2010-11	2009-10
Collections					
Print Books Purchased	3,576	3,692	5,007	4,796	5,993
Books Received On Legal Deposit	1,054	1,059	1,282	1,326	1,309
Donations	689	454	304	906	1,622
Print Periodicals Purchased	0	5	456	492	595
Online Periodicals	83,901	49,194	49,168	46,856	43,714
Copyright Periodicals	452	450	458	465	480
Donations, Exchange Periodicals	131	128	132	131	175
Volumes Catalogued	9,646	9,669	6,554	7,389	6,452
Total Stock:	478,338	472,436	467,231	464,222	459,194
Tunining and Cubinet Compart					
Training and Subject Support	4.070	4.004	4 440	4 400	4.000
Numbers Participating in LIST Sessions	1,372	1,364	1,419	1,463	1,098
Numbers Participating in Other Training	2,871	2,540	2,244	4,174	2,098
Subject Librarian Queries	577	999	560	517	362
Research Support Librarian Queries	201	**		**	**
First Year Orientation	2,017	1,651	1,520	1,543	1,283
International Student Orientation	217	120	132	130	218
Total:	7,255	6,674	5,875	7,827	5,059
Enquiries					
Desk Enquiries	46,447*	43,746*	30,055	29,473	28,544
Phone Enquiries	700	1,537	1,487	1,584	1,737
Online Chat Enquiries	1,411	1,408	644	737	367
E-mail Enquiries	564	436	341	318	307
Total:	29,748 *	28,659	32,527	32,112	30,955
					_
Borrowing/Downloading					
Registered Borrowers	12,737	12,133	12,298	10,087	9,518
Self Service Transactions	171,895	151,141	159,384	173,901	193,398
Items Borrowed	84,779	83,125	110,056	124,520	132,820
Items Reshelved	166,533	162,485	183,187	198,454	215,148
Items Requested on Inter-Library Loan	434	568	611	707	789

3,342,796	3,062,384	2,949,475	3,025,698	3,066,609
,	,	,	,	
346,402	287,154	362,476	324,965	269,736
·				1,941,985
·				384,178
				201,155
264.893	226.971	269.930	245.662	269,555
1,051,470	1,004,008	1,080,772	1,054,141	1,090,466
			,	1,096,486
				906,800
000 400	074 200	042 400	014 000	006 900
128	128	128	128	128
				28
				88
				680
1,492	1,656	1,384	866	872
2,019	1,390	**	**	**
3,604	3,382	**	**	**
077,000				
	**	**	**	**
	·	**	**	**
·	·	·	594 193	312,276
			**	169
	2,019 1,492 1,500 247 28 128 988.100 63,370 1,051,470 264,893 25,883 440,728 2,265,890	4,791 3,078 729,483 690,866 567,882 552,355 877,608 ** 3,604 3,382 2,019 1,390 1,492 1,656 1,500 1,500 247 197 28 28 128 128 988.100 971,300 63,370 92,788 1,051,470 1,064,088 264,893 226,971 25,883 127,960 440,728 416,739 2,265,890 2,003,560	4,791 3,078 2,423 729,483 690,866 671,438 567,882 552,355 ** 877,608 ** ** 3,604 3,382 ** 2,019 1,390 ** 1,492 1,656 1,384 1,500 1,500 520 247 197 88 28 28 28 128 128 128 988.100 971,300 943,100 63,370 92,788 152,672 1,051,470 1,064,088 1,095,772 264,893 226,971 269,930 25,883 127,960 169,804 440,728 416,739 265,262 2,265,890 2,003,560 1,882,003	4,791 3,078 2,423 ** 729,483 690,866 671,438 594,193 567,882 552,355 ** ** 877,608 ** ** ** 3,604 3,382 ** ** 2,019 1,390 ** ** 1,492 1,656 1,384 866 1,500 1,500 520 620 247 197 88 88 28 28 28 28 128 128 128 128 988.100 971,300 943,100 914,800 63,370 92,788 152,672 139,341 1,051,470 1,064,088 1,095,772 1,054,141 264,893 226,971 269,930 245,662 25,883 127,960 169,804 210,122 440,728 416,739 265,262 289,382 2,265,890 2,003,560 1,882,003 1,955,567

^{*}Figure Is For Enquiries at 2 x Service Desks (Admissions & Information)

^{**} Figures Unavailable