

The Diploma in Mediation Negotiation & Conflict Intervention
Edward M Kennedy Institute
Maynooth University

This one-year part-time Diploma course is based on the theoretical foundations of mediation and includes analysis of conflict theory, negotiation theory and approaches to conflict intervention and is designed to provide the integration of knowledge and skills for mediation practice. The course is structured around theoretical presentations and skills development through exercises and role-play. This is a highly interactive and integrated training, bringing together the essential knowledge skills and attitudes for the demanding work of facilitating the resolution of emotion and interest based conflict. The course consists of a mixture of theoretical presentation, an exploration of how theory applies to practice and skills development through exercises and roleplay.

Accreditation: The Diploma is aimed at those who wish to develop mediation skills for application in their area of work or for developing a career in mediation. Graduates will receive a Diploma in Mediation from the National University of Ireland Maynooth and those who successfully take the Mediation Roleplay Competency Assessment can apply to the Mediator's Institute of Ireland for Certified Status as a Mediator.

Schedule: The course comprises five modules, two blocks of three days each module, held over the academic year. Students learn through lectures, skills training and project work. Students are obliged to attend 80% of the course.

Objectives

The objectives of the course are that students:

- Gain knowledge of the theory and practice of mediation, conflict paradigms and conflict intervention theory principles and practice, so that they have a strong theoretical base to their practice.
- Develop mediation and conflict intervention skills through the application of theory to practice in role-play so that they are skillful mediation practitioners.
- Develop self awareness in their communication skills through reflective exercises and coaching so that they are aware and reflective in their mediation practice.
- Gain ability to analyse conflict through systemic analysis so that they can process and plan conflict intervention strategy.
- Have knowledge and practice skills in reality testing, bargaining and negotiation to enable negotiations between parties in mediation.
- Recognize and can work with power issues in mediation.
- Are congruent in their practice with the value base of mediation.
- Are ethically sensitive and competent.
- Have ability in conducting caucus, shuttle mediation and co-mediation through knowledge and role-play so that they are able to enact these practices in mediation.
- Are competent in drafting mediation agreements using clear and concise and neutral language.
- Have ability in facilitating expressions of regret and apology between parties in mediation.
- Are prepared to take a Mediation Competency Assessment.
- Have an introduction to Community & Workplace Mediation, Mediation & Labour Relations, Multiparty Mediation for Public Policy Disputes, School and Family Mediation, Peacemaking and Restorative Practice.

Programme Fee: €5,000