

Diploma in Mediation, Negotiation & Conflict Intervention

Edward M Kennedy Institute

Faculty of Social Sciences

This flagship diploma programme is a comprehensive learning and practice experience.

It covers the key theoretical aspects of mediation including analysis of conflict theory, negotiation theory and approaches to conflict and marries this with intensive practice skills development throughout the year.

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FACTFILE	
Course Code:	MH81D
Award:	Diploma in Mediation Negotiation & Conflict Intervention
Entrance Requirements	Application form demonstrating relevant experience, and understanding of the field through a one page essay.

Duration:	October to May each year
Fees	€5,000 (EU)

Course Topics

Module One: Theory and Practice of Mediation and Conflict Intervention
Module Two: Negotiation theory and skills.
Module Three: Systemic Practice, Agreement & Ethics
Module Four: Reflective Practice, Self Awareness & Cultural Awareness
Module Five: Theory for Practice

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Course Detail

This flagship diploma programme is a comprehensive learning and practice experience. It covers the key theoretical aspects of mediation including analysis of conflict theory, negotiation theory and approaches to conflict and marries this with intensive practice skills development throughout the year. It explores multiple fields for the application and practice of mediation and conflict intervention in society today including Families, Workplace Mediation and Organisational Mediation, Restorative Justice/Practices, Conflict Resolution in Education, Peacemaking, Community and Multiparty Policy Disputes. The programme prepares students for professional certification in mediation with the Mediators Institute of Ireland.

The Diploma in Mediation and Conflict Intervention is based on the theoretical foundations of mediation and includes analysis of conflict theory, negotiation theory and approaches to conflict intervention. The course is structured around theoretical presentations and intensive skills development through exercises and role-play and the introduction to

specialised areas of mediation practice. It is aimed at those who wish to develop mediation skills for application in their area of work or for developing a career in mediation. The Diploma is comprised of six modules consisting of lectures, skills training and project work held over one year with a programme delivered over ten blocks of three full days. Each module consists of six days. Students are examined through assignments, open book examinations, and a one hour live assessment, through role-play of their skills and practice as a mediator.

Entry Requirements:

Applicants are required to provide evidence of relevant experience through an application form and to demonstrate understanding of the field through a one page essay. A primary degree is relevant but not a requirement for application to the course. Entry will also be based on the applicant's references.

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Objectives: The objectives of the course are that students:

1. Have knowledge of the theory and practice of mediation, conflict paradigms and conflict intervention theory principles and practice, so that they have a strong theoretical base to their practice.
2. Develop knowledge and skills in negotiation. Have knowledge and practice skills in reality testing, bargaining and negotiation to enable negotiations between parties in mediation.
3. Develop mediation and conflict intervention skills through the application of theory to practice in role-play so that they are skillful mediation practitioners.
4. Develop self awareness in their communication skills through reflective exercises and coaching so that they are aware and reflective in their mediation practice.

5. Have knowledge and skills in family mediation, workplace and commercial mediation, restorative practices, conciliation, conflict resolution in education and community mediation, multiparty public policy mediation, peacemaking.
6. Recognize and can work with power issues and cultural issues in mediation.
7. Are congruent in their practice with the value base of mediation.
8. Are ethically sensitive and competent.
9. Have ability in conducting caucus, shuttle mediation and co-mediation through knowledge and role-play so that they are able to enact these practices in mediation.
10. Are competent in drafting mediation agreements using clear and concise and neutral language.
11. Have ability in facilitating expressions of regret and apology between parties in mediation.
12. Are prepared for a Mediation Competency Assessment.

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Duration:

The Diploma in Mediation, Negotiation and Conflict Intervention is scheduled from 09.30 to 17.00 on Mondays throughout the academic year.

Examination: Each module is examined by continuous assessment, usually by two assignments per module.

Application:

For an application form to the Diploma in Mediation & Conflict [Intervention please contact this address.](#)

Additional Information to Application: Personal Statement of page (500 words max) on your life, work and training experience which makes you a suitable candidate for the course.

Diploma Schedule

Module One: Theory and Practice of Mediation and Conflict Intervention 1	Dates: Mondays: 28 th September, 5 th , 12 th , 19 th October, 2 nd November, 2015.
Module Two: Negotiation theory and skills.	Dates: Mondays:, 9 th , 16 th , 23 rd & 30 th November, 7 th December 2015
Module Three: Systemic Practice, Agreement & Ethics	Dates: Mondays, 11 th , 18 th & 25 th January, 1 st , & 8 th February 2016
Module Four: Reflective Practice, Self Awareness & Cultural Awareness	Dates: Mondays: 15 th , 22 nd 29 th February, 7 th & 14 th 2016.
<u>Module Five:</u> Theory for Practice	Dates Mondays: 21 st March, 4 th , 11 th , & 18 th April 2016 (25 th April Competency Assessment).

FREQUENTLY ASKED QUESTIONS

DIPLOMA IN NEGOTIATION MEDIATION & CONFLICT INTERVENTION

Who is this course for? The course is designed for experienced people who wish to develop mediation skills for application in their area of work or for developing a career in mediation. It is tailored to meet the needs of a number of disciplines including business, law, industrial relations, social work, psychology, education, human resources, and the defence forces. The rich blend of people and experience who attend this course contribute hugely to the success and quality of this learning experience.

What qualification will I receive?

On successful completion of the course you will be awarded a Diploma in Mediation & Conflict Intervention. This qualification is a nationally and internationally recognised qualification from the National University of Ireland. It is a Level 7 qualification on the National Framework of Qualifications www.nfq.ie. A successful Mediation Roleplay Competency Assessment option at the end of the programme allows you to apply for Certified Mediation status with the Mediators Institute Ireland (for this and any other question relating to the Mediators Institute of Ireland, please see www.themii.ie).

What qualifications do I need to apply for the Diploma in Mediation & Conflict Intervention?

Those who have relevant training, work and life experience will be considered for the course.

Do I need a university qualification to apply for the Diploma in Mediation & Conflict Intervention?

While a university qualification will enhance an application for the Diploma such accreditation is not a requirement for acceptance on the course.

How do I demonstrate my suitability for the Diploma in Mediation & Conflict Intervention?

Your relevant experience is demonstrated through the application form and a 500 word (one page) statement setting out your interest in the course and your relevant training, work and life experience.

What accreditation will I receive from the Diploma in Mediation & Conflict Intervention?

You receive a Diploma in Mediation & Conflict Intervention from the National University of Ireland on the successful completion of the course.

On the successful assessment of a Mediation Roleplay Competency Assessment you can also apply for Certified Mediation status with the Mediators Institute Ireland (for this and any other question relating to the Mediators Institute of Ireland, see <http://www.themii.ie>).

Can I take the Mediation Roleplay Assessment again?

The Mediators Institute of Ireland runs Mediation Roleplay Assessments. Under current MII regulations you can repeat the Roleplay Assessment for Certified status with the Mediators Institute of Ireland.

Where can I find accommodation when taking the course?

Contact the Maynooth Campus Conference & Accommodation Office for information on availability and competitive rates, Email: info@maynoothcampus.com Phone 01 708 6400 or drop into the Office Reception on the south campus open seven days a week.

For an application form to the Diploma in Mediation & Conflict Intervention –‘.

For further information please contact

Programme Director Delma Sweeney

Tel 01 708 6635

Email delma.sweeney@nuim.ie

**Address Edward M Kennedy Institute for Conflict Intervention, Maynooth University, Block B, Manor Mills Centre,
Mill Street, Maynooth, Co Kildare.**

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