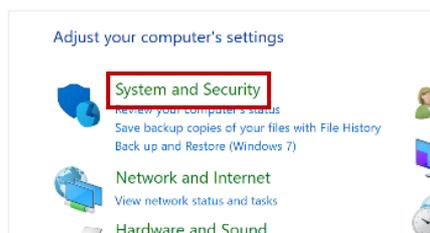


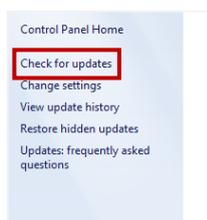
Windows 7 – Extended Security Updates

On January 14th 2020, Microsoft discontinued support for the Windows 7 Operating System. This means that no further Windows updates, including feature and security patches, will be rolled out to Windows 7 machines after that date. While there is an on-going project to upgrade/replace all W7 machines across campus, the priority in the interim, is to ensure the continued security and reliability of these devices. To achieve this, Windows 7 Extended Security Updates must be rolled out to all W7 machines. This process will involve a number of steps, the first of which is to ensure that the machine is up to date. To do this:

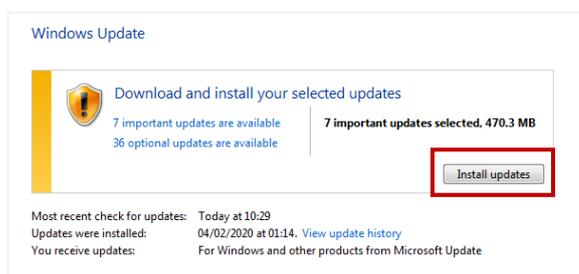
1. Open the *Control Panel* from the Start menu and then select *System and Security*.



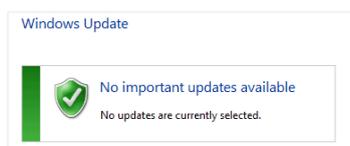
2. Select *Windows Updates* from the panel on the left and then *Check for updates*.



3. Windows will start checking for available updates; this process can take a few minutes and you may use your machine during this time. Once a list of available updates has been returned, select *Install updates*.



4. Once the available updates have been installed, restart your machine.
5. Finally, once your machine restarts, complete this process once again, i.e. check for updates, install any returned updates and restart your machine. You may need to complete the above steps two or more times before all updates are successfully detected and installed. When the following is displayed, after checking for further updates, this process has been successfully completed.



6. On completion of the above, please email servicedesk@mu.ie to confirm this. You will be contacted in due course to arrange for the final steps of the ESU roll-out to be completed.