



Technology Enhanced Learning

Centre for Teaching and
Learning

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e-Learning Development Officer

Technology Enhanced Learning (TEL) Team

- The Technology Enhanced Learning (TEL) team is a part of the Centre for Teaching and Learning (CTL), and we provide support and guidance to staff and students in the integration and innovative use of learning technologies.

Technology Enhanced Learning (TEL) Team

What we do and tools we support:

- Moodle
- Turnitin
- Panopto
- Vevox
- Padlet
- Accessibility
- Webinars & Workshops (Orientation)

Technology Enhanced Learning (TEL) Team

What services do we provide?

- **How-to guides and videos** which walk you through commonly used learning technologies (e.g., Moodle)
- **Tips for learning** in online and face to face learning environments on our webpages and social media
- **Start of semester information sessions** which provide you with important information (online & face-to-face)
- **Weekly drop-in sessions** during the semester where you can chat to a member of the TEL team and ask questions

Moodle Support

- Any issues? Email moodlesupport@mu.ie
- Use your MU email address
- Include your ID Number
- Include the module code/s
- Send us screenshots!

Moodle Support

Things we can't assist with:

- **Moodle Login Issues** - Passwords are managed by IT Services.
- **Microsoft Authentication Issues** – Also managed by IT Services.
- **Module Access Issues** - All done through automated systems. Missing modules? Contact the Records Office.

What is Moodle?

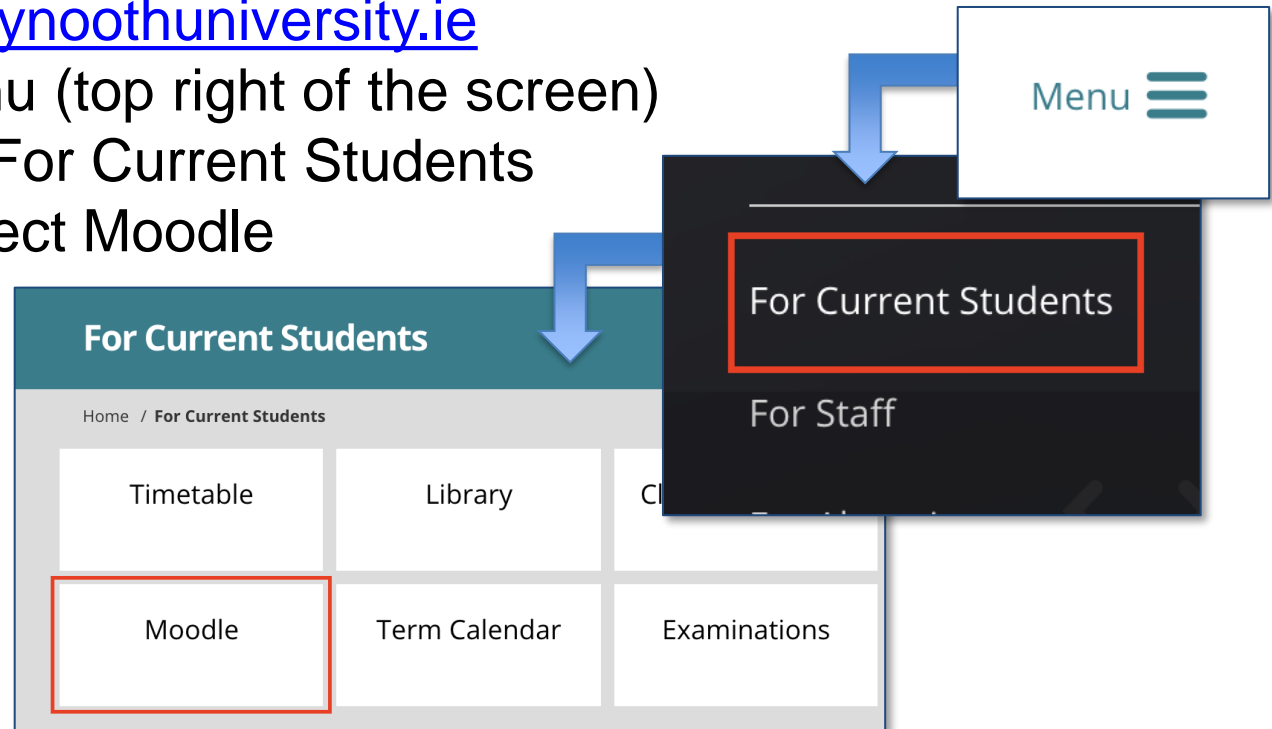
- Moodle is the Virtual Learning Environment (VLE) used at Maynooth University.
- It is an online space where students and staff interact with each other.
- You will have access to a Moodle page for any module that you are officially registered for.
- Note: Your modules should appear between 1-3 working days after you have fully registered or a change to registration.

What is Moodle?

- You will use Moodle to access course:
 - resources (e.g. lecture material)
 - activities (e.g. discussion forums)
 - assessments (e.g. written assignments)
- Moodle also has online spaces for learning support, activities, and other projects at the university.
- You can access Moodle 24/7 from anywhere you have internet access: on your PC, laptop, tablet, or mobile phone.

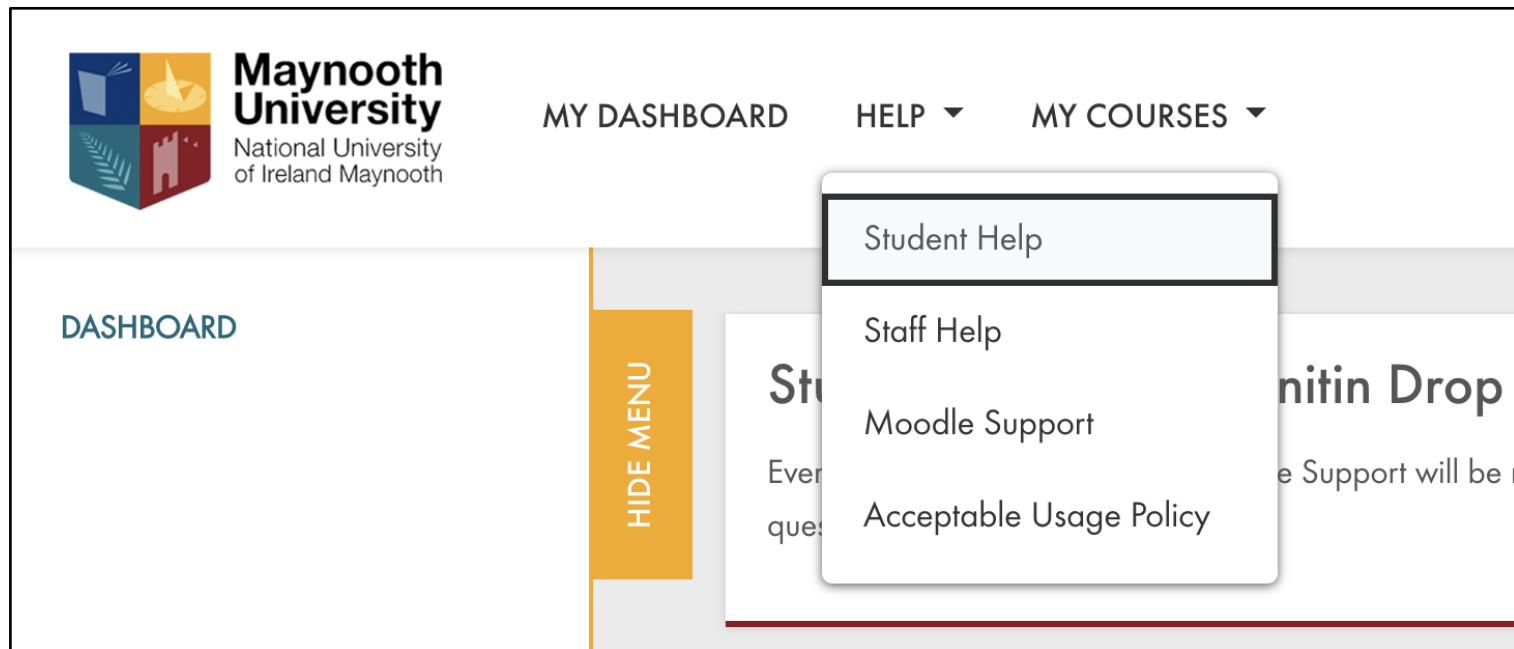
Where do I access Moodle?

- Go to www.maynoothuniversity.ie
 - Select Menu (top right of the screen)
 - Select For Current Students
 - Select Moodle




- Or simply type the address below in your browser:
<https://moodle.maynoothuniversity.ie>

Student Help Page



Student Help Page

**Maynooth University**
National University
of Ireland Maynooth

MY DASHBOARD HELP ▾ MY COURSES ▾

Stephen Test ▾

MOODLE HELP FOR STUDENTS

PARTICIPANTS

BADGES

GRADES

ORIENTATION VIDEO GUIDES

SUPPORTING THE CHANGE OF MIND/AUDIT MODULE PROCESS IN MOODLE IN 2022-23

INTRODUCTION TO MOODLE AND MY DASHBOARD

MU MOODLE APP

MY PROFILE AND PERSONAL SETTINGS

MY COURSES AND RESOURCES

COMMUNICATION

MOODLE ASSIGNMENTS

MU PANOPTO STUDENT GUIDES

TURNITIN ASSIGNMENTS

TAKING A MOODLE QUIZ

HIDE MENU


Moodle Help for Students


Dashboard / Moodle Help for Students


On this page you will find lots of resources to help you get started with using Moodle, Maynooth University's virtual learning environment. Remember you can access your list of courses (modules) at any time by using the My Courses menu at the top of the page. If you have any questions about using Moodle, email moodlesupport@mu.ie. Support queries are responded to within three working days and hours of service are **9.00am - 5.00pm Monday to Friday**. Please note that our **Standard Maintenance Window** for Moodle is **Wednesdays from 6.00am - 8.00am**. This window is reserved for essential Moodle maintenance and updates; if this time is used, Moodle will be unavailable for a brief period within this window only.

Moodle & Turnitin Drop-In Clinics every Tuesday 2:00pm - 3:00pm in the Arts Building during term time.

Feel free to drop in any time throughout that hour to get answers to your questions from a member of CTL Staff.
















 Moodle Support Announcements for Students

 Introduction to Moodle - Guide for Students

 FREQUENTLY ASKED QUESTIONS

You can use this FAQ to troubleshoot issues that you may be experiencing with Moodle and Turnitin. You can use the search box to search for

Student Help Page

 Orientation Video Guides	 Supporting the Change of Mind/Audit Module Process in Moodle in 2022-23	 Introduction to Moodle and My Dashboard	 MU Moodle App
 My Profile and Personal Settings	 My Courses and Resources	 Communication	 Moodle Assignments
 MU Panopto Student Guides	 Turnitin Assignments	 Taking a Moodle Quiz	 Moodle & Turnitin Drop-in Clinic
 Viewing Feedback and Grades	 Vevox Guide	 Accessibility Guidance	

Turnitin

- Turnitin is an originality checking service that available to the university.
- Turnitin generates Similarity Reports, which provide a summary of matching or very similar text found in a submitted paper.
- The use of Turnitin isn't to try to catch students out, it's to try to help you create better pieces of work and help you to protect your Academic Integrity.

Turnitin Self-Check Space

- All students have access to Self-Check Spaces. These allow you to submit a draft document/assignment which will not be stored in the Turnitin database. This will generate a full similarity report available to you and no one else.
- A high similarity percentage is not necessarily bad and a low similarity percentage isn't necessarily good.
- You can use submit to the space as much as you want in a year but after the third time you use it, there will be a 24 hour delay before a report is generated.

Turnitin Self-Check Space

School of Law and Criminology MC:ALL LAW – ALL LAW (2022-23:Year-long)	
Business MC:ALL-BUS-STU – All Business Students (2022-23:Year-long)	
Centre for Teaching & Learning MC:SCT 2 – Turnitin Self-Check & Academic Integrity Space 2 (2022-23:Year-long)	
Centre for Teaching and Learning Moodle Help for Students	

Show

Student Drop-In Sessions

- Every Wednesday from 14:30 to 15:30.
- Currently we're in the Library Foyer.
- If you have question or issue with Moodle, Turnitin or Panopto, we'll be there to help fix it in person.



**Maynooth
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**New
Drop-In
Location,
Day & Time**

Weekly Moodle & Turnitin Drop-In Clinics

MU Library Foyer
Wednesdays 2:30pm - 3:30pm
January & February
(Exception: Online Drop-In - Wed 15th Feb)

**Drop in and get answers to your Moodle, Turnitin &
MU Moodle App questions from a real person!**

Contact us - moodlesupport@mu.ie

Follow us on Twitter @MU_Moodle

Contact Us

- For help with Moodle issues:
moodlesupport@mu.ie
- Follow us on Twitter: @MU_Moodle
- Do send us feedback on Moodle if you have it.



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