COST Action 15221: Matrix of existing models of centralised support for teaching, learning, research and writing

	Purposes (What to do? Goals/Intentions)	Processes (How to? Action)	Knowledge and scholarship	Skills	Values
Teaching	Faculty development Quality assurance/improvement – evaluation of teaching Technology Enhanced Learning (TEL) Responding to national and/or international agendas – including standards and competencies	Accredited programmes Workshops/seminars Teaching awards Provision of online resources Teaching portfolios Peer observation of teaching T&L projects Researching in T&L Evaluation of teaching	Curriculum design (including new programmes)	Initial and CPD for teachers in pedagogy and methods TEL skills	Diversity Collaboration, Collegiality, Openness Quality.
Learning (student)	Supporting diversity/access	Across units and in dedicated units Personal advisors Peer mentoring Dedicated programmes e.g. orientation Dedicated modules e.g. critical skills/competencies		Critical skills Transition skills English language skills Technology	Diversity – access and participation

Writing	Publication and dissemination (staff) Securing funding (staff) Assessment of learning (students)	Offered to all – staff and students One-to-one consultations Group – retreats, workshops, writing groups Through a variety of units e.g. careers, Library, Provision of resources and dedicated modules Peer support/tutoring	WAC/WID Writing studies	Writing for publication Writing in the discipline English language support Thesis writing Avoiding plagiarism	Collaboration Collegiality Quality
Research	Source, secure, manage funding Support colleagues professional and career development as researchers (inc. mobility) Ensure ethics Communicate research Connect with external stakeholders (inc. industry/business) Respond to national agenda	Internal grants and scholarships Research evaluation Workshops/seminars	Information around the 'enterprise of research' including funding Impact - knowing what 'counts' in research	Grant preparation and managing funding Project management Research methods	Collaboration Collegiality Ethics Quality