

Learning & Development, HR Course Cancellation Policy

April 2022

Cancellation Policy for Learning & Development Courses.

Approval for Attendance: Please ensure you receive approval to attend by your Head of Department or their nominee and workload is considered before you register on a course.

All Learning & Development (L&D) courses and seminars are free of charge to employees, however, each place we provide represents a cost to the University, therefore **cancellation fees** may apply.

If you are unable to attend a course, you should let L&D know <u>at least 3 full</u> <u>working days</u> beforehand by cancelling your place online through the Employee Self-Service (ESS) so that we can attempt to fill your place.

If you need to cancel within 3 working days, you should contact us directly at learning.development@mu.ie as a cancellation fee may apply. If you do not give sufficient notice (more than 3 working days), €150 may be charged to your department to reimburse the cost of your non-attendance. Extenuating circumstances will be taken into consideration.

The Head of Department will be notified, and the cancellation fee will be taken from the Department budget (within a month).