Welcome to the EasyGo EV Charging Network
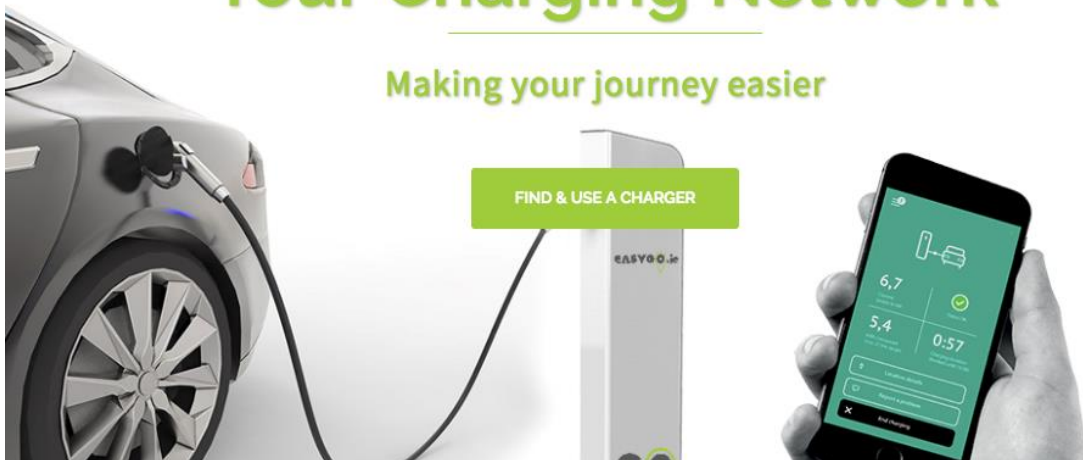
Instructions for EV Drivers

The EasyGo Charging Network is designed for conveniently providing EV drivers with a simple system for charging their cars at work or using the public network across Ireland & Northern Ireland.

To start charging for the first time, visit EasyGo.ie for instructions or download our App from the Google Play Store or Apple App Store.

You will need to register an account which can be used at any EasyGo Charging Point. Once your details are filled in you can use the Free to Use Charge Points immediately.

If you register as a PrePay customer, you can purchase an access RFID Key fob to stop and start charging.
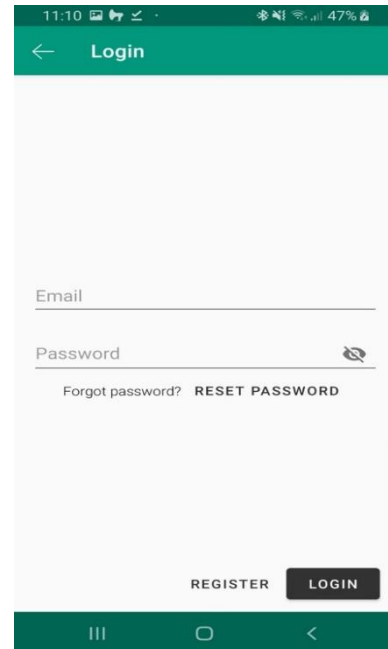
The Charge Point locations are shown on the map with a location pin.

The pin status is **Green** when available for use as shown on the diagram below. **Grey** means no communication or not part of the EasyGo Network. **Red** means a charge point is in fault and **Blue** that it is occupied.

The number in the map pin indicates the number of charging sockets available at the location. Tapping the pin lets you open the page to start charging.

Other features here include search and filter.

Select the Charge Point you wish to Charge on. Each Charger has the sockets numbered at the stations.

If the charger is Pay for Use, the details of payment are shown on this page.

You can tap on "Access Instructions / Directions to Charger" to find more information and to open Google maps to get directions to the charge point.
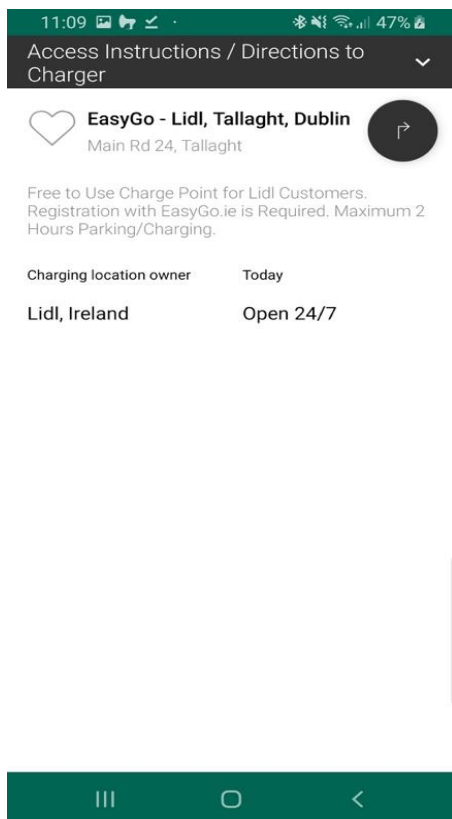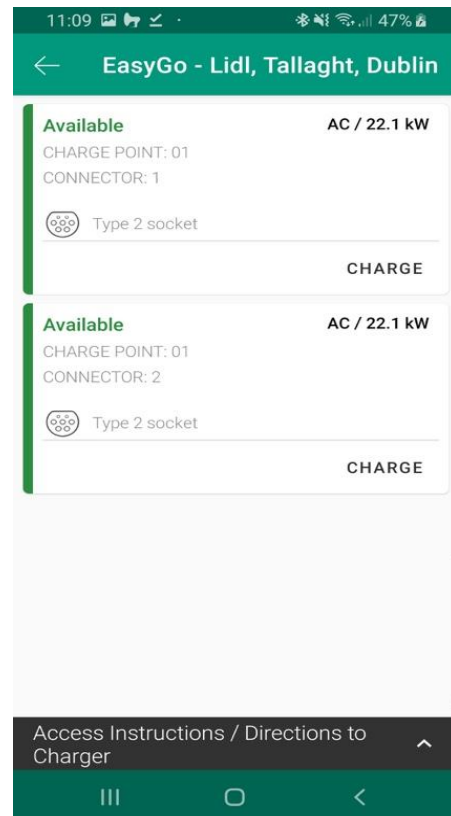
You can also tap on the heart to add this location as one of your favourites and easily find it later.

After you select the charging socket you want to connect to and plug in your charging cable to the car and charger - you get a screen showing your charging information.

From here you can also stop the charging session.
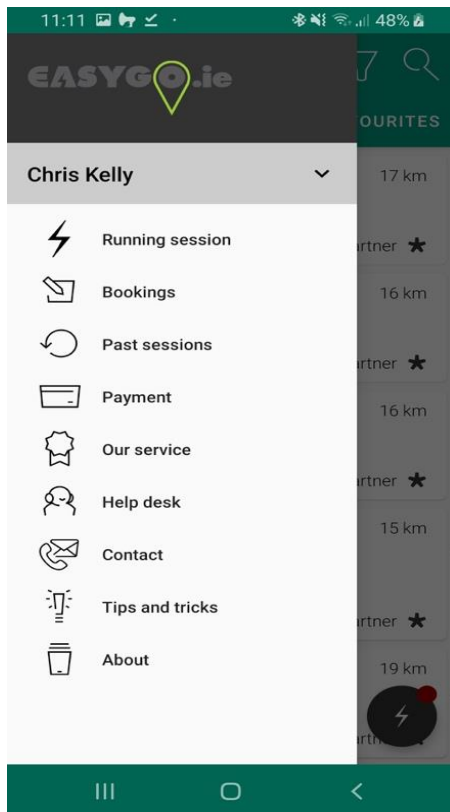
The menu provides access to extra features like booking a charge point, details of past sessions, payment for topping-up your account if using Pay to Use charge points. Links to our website, terms and contact details are also present.

Tips and tricks feature - shows instructions on using EasyGo, right from the App.

The Help desk function allows users to contact our customer support 24/7 with any issue.

The EasyGo.ie App Tour:

Registering with EasyGo

We have 2 types of accounts for operating Charge Points. You can use the Free to Use chargers with either account.

1. Pay As You Go – Start charging immediately on Chargers with fees by using your credit card.
2. PrePay – Start charging immediately on Chargers with fees by 'topping–up' your new account wallet with funds. As a PrePay customer you also have the option to purchase an access Key Fob.

You can always change payment type later by contacting our support.

Using Search or Filter for Chargers

* Type the location you want to search for a charger in.
* Filter for charge points compatible with your vehicle.
* List the charge points close to you.
* See your favourites.

We recommend you enter your vehicle type, where you'll see compatible connectors in the filter. We also show more relevant information during your charging session.

Receive notifications on your Charging Session

When your Charging session starts, you can close the app. When charging conditions change (problems during charging, battery full etc.), you will be notified. You will also get notifications to your responses from our helpdesk.

Online Chat and Contacting us

If you have any issues with charging, you can contact our helpdesk through messaging within the app. Charging support is available 24/7. Alternatively, you can contact us on 01 25 444 56 or email to support@easygo.ie